



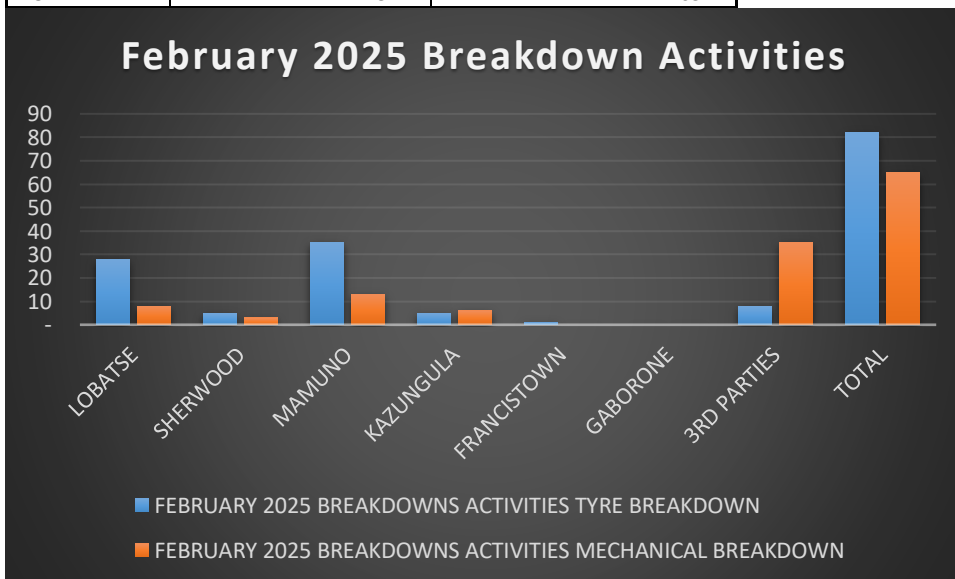
SERVICES BEYOND THE PUMP

We are pleased to present an overview of our comprehensive "Services Beyond the Pump" that we offer to our valued customers. At Tswana Fuel, we go the extra mile to ensure that your journey is smooth and stress-free.

1. Roadside Assistance

Our dedicated team is available 24/7 to provide prompt roadside assistance to drivers in need, ensuring that help is always just a call away. We offer services that include assistance with truck recovery, mechanical breakdowns, tyre replacement & repairs, cleaning of roads after accidents etc.

FEBRUARY 2025 BREAKDOWNS ACTIVITIES		
SITE	TYRE BREAKDOWN	MECHANICAL BREAKDOWN
LOBATSE	28	8
SHERWOOD	5	3
MAMUNO	35	13
KAZUNGULA	5	6
FRANCISTOWN	1	-
GABORONE	-	-
3RD PARTIES	8	35
TOTAL	82	65





2. Permit Assistance

We assist with obtaining permits and necessary documentation to ensure that your journey complies with all legal requirements, saving you time and hassle. We assist in obtaining transit permits such as TA single & return permits, BA single permits and even long-term permits such as 3months & 12 months permits for both TA & BA permits.

FEBRUARY 2025 PERMITS ASSISTANCE				
SITE	SINGLE PERMIT	RETURN PERMIT	LONG TERM PERMIT(TA/BA)	AMOUNT PAID(BWP)
LOBATSE	129	156	10	1 368 041.28
SHERWOOD	89	80	-	274 360.00
MAMUNO	1 901	1 530	-	1 321 197.37
KAZUNGULA	99	101	-	481 394.00
FRANCISTOWN	5	-	-	4 260.00
GABORONE	23	26	-	91 650.00
TOTAL	2 246	1 893	10	3 540 902.65

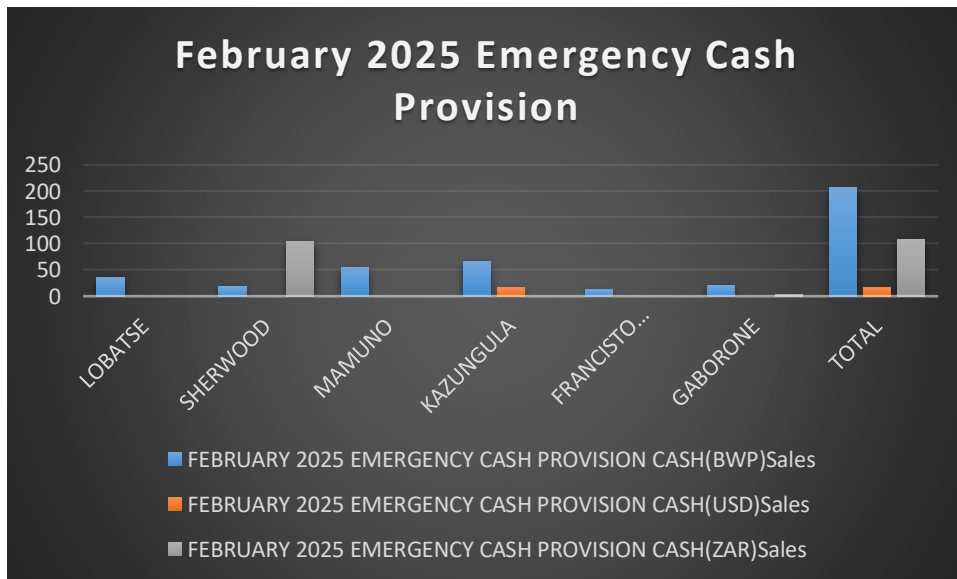




3. Emergency Cash Provision

In times of unforeseen emergencies, we offer cash assistance to drivers for their urgent requirements, providing peace of mind on the road.

FEBRUARY 2025 EMERGENCY CASH PROVISION			
SITE	CASH(BWP)Sales	CASH(USD)Sales	CASH(ZAR)Sales
LOBATSE	35	0	0
SHERWOOD	18	0	105
MAMUNO	54	0	0
KAZUNGULA	67	16	0
FRANCISTOWN	12	0	0
GABORONE	21	0	3
TOTAL	207	16	108



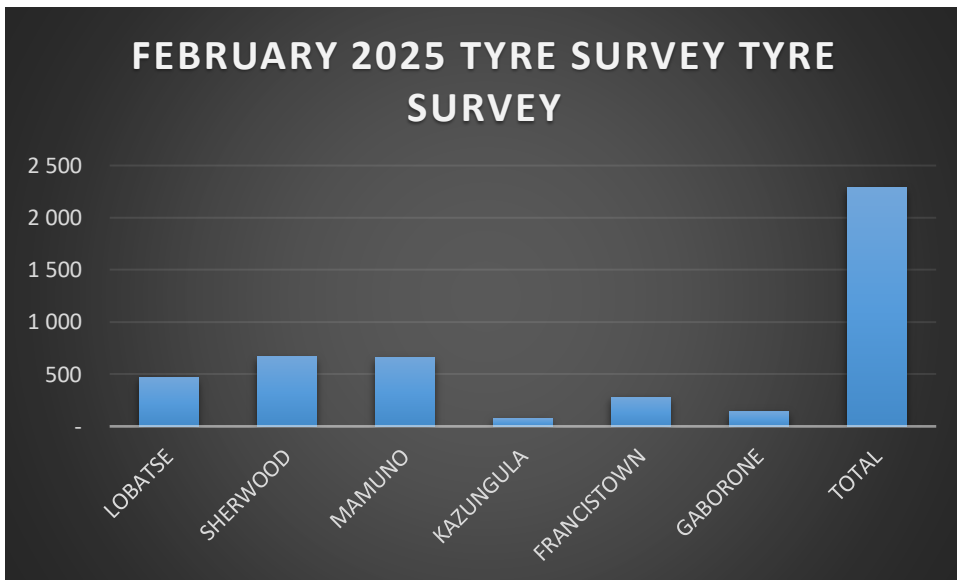
4. Tyre Pressure Verification (Intasect)

Our advanced Intasect system ensures accurate tyre pressure verification, enhancing safety and fuel efficiency for your vehicles. Intasect services are available at all sites as a free service to all customers.





FEBRUARY 2025 TYRE SURVEY	
SITE	TYRE SURVEY
LOBATSE	465
SHERWOOD	665
MAMUNO	659
KAZUNGULA	79
FRANCISTOWN	279
GABORONE	141
TOTAL	2 288



5. Driver WiFi Access

Drivers can enjoy seamless connectivity on the go with our complimentary WiFi, keeping them connected and informed during their travels. The aim is to make life much easier for our customers to communicate to their office, families & loved ones etc.

6. Free and Secure Parking

We provide free and secure parking facilities for your vehicles, offering peace of mind knowing that your assets are safe and protected. We have 24/7 CCTV surveillance and security personnel at all sites to ensure the security is at its best.

7. Canteen We have Canteens where we sell foods and refreshments at reasonable prices for customers to indulge after their long trips. The aim is to provide exceptional meals that are enjoyable and always satisfy the customer





Trading as TswanaFuel
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8.Free Ablutions Clean ablutions and bathrooms are in place at all sites. They are always neat & clean with hot water and would satisfy the hygiene expectations for customers.

9.Medical Emergency Assistance partnership with Emergency Assist 991 to take our commitment to Service Beyond the Pump even further! Now, all TswanaFuel contracted customers will be covered in case of medical emergencies with Emergency Assist 991 providing full emergency medical assistance services – absolutely free! TswanaFuel will cover all charges, ensuring peace of mind whenever you are on the road.

We are committed to delivering exceptional services that prioritize your convenience and safety.

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